



Town of Hanover
Department of Public Works
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YourGOV Disclaimer

YourGOV is intended for non-emergency work requests only. If you have a police, fire, or medical emergency, please dial 911.

Both the YourGOV web and YourGOV smart phone applications are off-the-shelf products of our business partner, Cartegraph Systems, Inc. of Dubuque, Iowa. Both applications run over the public internet infrastructure. As such, the quality of the internet connection and the quality of your cell data connection if you are using the smart phone app play a role in the reliability of the application and are entirely out of our control.

In implementing these tools, the Town's goal is to provide additional means of engaging the public. Our intention is to acknowledge work requests the next business day, although circumstances beyond our control may delay our response time. The more information that you provide to us through your request, the better we will be able to serve you.

Work requests can also be submitted directly to the DPW through our primary email, office@hanoverdpw.org or through the telephone at 781-826-3189. We look forward to answering your requests.

For additional information, please visit the Hanover DPW website (www.hanoverdpw.org) or the main Town of Hanover website (www.hanover-ma.gov).